The Travel Law Seminar
22-23 May 2019
Cavendish Conference Centre, 22 Duchess Mews, Marylebone, London, W1G 9DT

Networking sponsors

events@abta.co.uk  020 3693 0199  @ABTAevents  abta.com/events
The Travel Law Seminar
22-23 May 2019
Cavendish Conference Centre, 22 Duchess Mews, Marylebone, London, W1G 9DT

Agenda – Day one

09:30 Registration, tea and coffee

10:00 Introduction and opening remarks
   Simon Bunce, Director of Legal Affairs, ABTA

10:10 Brexit reality
   • What’s changed and what happens now?
   • The legal challenges for travel following Brexit
   Neil Baylis, Partner, Mishcon de Reya

10:30 The Brexit process
   • What are the next steps?
   • The guidance ABTA is providing for Members
   Luke Petherbridge, Head of Public Affairs, ABTA

10:50 The UK outside the EU – panel session Q&A
   Speakers to be joined by:
   Luke Petherbridge, Head of Public Affairs, ABTA
   Narinder Sanotra, Legal Director UK&I, Legal and Compliance, CWT

11:15 Networking tea and coffee break

11:45 The Package Travel Regulations – where we are now?
   • Issues arising following the implementation of the Regulations
   • Working with the BEIS guidance
   Joanna Kolatsis, Director, Themis Advisory

12:05 The Package Travel Regulations – the definitions in detail
   • How do the following definitions fit into the Regulations?
   - Other tourist services
   - Transfers
   - Cars, boats and trains
   Matt Gatenby, Senior Partner, Travlaw

12:30 The Package Travel Regulations – panel session Q&A
   Speakers to be joined by:
   Kim Daplyn, Customer Resolution Manager, Travel Republic

12:50 Networking lunch

13:50 Welcome back
   Simon Bunce, Director of Legal Affairs, ABTA

13:55 The Equality Act, discrimination and passenger rights at home and abroad
   • Understanding your responsibilities for passengers with accessibility needs
   • What are your obligations for delivering services in the UK and overseas?
   Claire Scargill, Associate Partner, Plexus Law

14:20 Employment law discrimination update
   • Recent tribunal cases on protected characteristics
   • Learning from the case law
   • Government consultations on NDAs in harassment cases
   • Extending redundancy protection for new parents
   Rebecca Thornley-Gibson, Employment Partner, Ince Gordon Dadds LLP

14:50 Agency, tax and the Package Travel Regulations
   • Agent v principal for VAT – the basics
   • Application to corporate travel and MICE
   • Application to tour operators
   • Interaction between the PTD and VAT?
   Damon Wright, Head of Travel and Leisure - Indirect Tax, PwC

15:15 Networking tea and coffee break

15:40 Update on VAT-TOMS
   • What’s happening to TOMS?
   • What do we know about how Brexit will affect TOMS?
   David Bennett, VAT Consultant, Elman Wall Bennett

16:05 The Package Travel Regulations – Linked Travel Arrangements
   • Getting to grips with LTAs
   • The implications for airlines, car hire companies and travel agents
   Zohar Zik, Partner, HFW

16:25 Panel session Q&A
   Zohar Zik, Partner, HFW
   Additional speaker to be confirmed

16:40 Moderator’s closing remarks
   Simon Bunce, Director of Legal Affairs, ABTA

16:45 Networking drinks reception
Agenda – Day two

09:30 Registration, tea and coffee

10:00 Introduction and opening remarks
   Simon Bunce, Director of Legal Affairs, ABTA

10:05 Package Travel and ATOL Regulations – what they mean for your business
   • Adding additional services to a package
   • Amendments to ATOL Standard Terms and consumer protection law
   • Facilitating the making available of flights under the ATOL Regulations
   Rhys Griffiths, Partner and Head of Travel Group, Fox Williams

10:25 Are your services exempt under the Package Travel and ATOL Regulations?
   • What are the exemptions and why?
   • Ensuring your business travel sales are exempt
   Alex Padfield, Director, Hextalls Law

10:45 Financial protection – panel session Q&A
   Speakers to be joined by:
   Andy Cohen, Head of ATOL, Civil Aviation Authority
   Stephen Mason, Senior Counsel, Travlaw
   John de Vial, Director of Financial Protection, ABTA

11:05 Networking tea and coffee break

11:35 Data management and cyber security – GDPR one year on
   • Issues that travel companies are facing
   • Working with third parties, including suppliers abroad
   • Update on ICO activity (breach notifications, fines and guidance)
   Debbie Venn, Partner, DMH Stallard

12:00 Unfair contract terms – an overview
   • Understanding your obligations
   • Examples of unfair terms
   Alexandra Cooke, Commercial, IP and Technology Associate, Hamlins LLP

12:20 The work of the Competition and Markets Authority
   • Update on the CMA’s work around unfair terms in the travel industry
   • The need for clear terms and conditions and how to ensure you have these in place
   • Guidance on the online marketing of travel services
     - Online hotel booking sites
   Andrew Hadley, Assistant Director Consumer Policy, Competition and Markets Authority
   Niki Sharp, Assistant Project Director, Competition and Markets Authority

12:50 Unfair contract terms – panel session Q&A
   Speakers to be joined by:
   Paula Macfarlane, Senior Solicitor, ABTA

13:05 Networking lunch

14:00 Welcome back
   Simon Bunce, Director of Legal Affairs, ABTA

14:05 It’s a risky business – how do you manage that?
   • Legal risk in the travel industry
   • Assisting your business in understanding these risks
   • Practical steps to mitigate risks
   Michael Ellis, Group General Counsel, Abercrombie & Kent
   Javed Ali, Legal Consultant, Hill Dickinson LLP

14:40 Managing changes under the Package Travel Regulations 2018
   • How you should handle pre-departure and in-destination changes
   • What constitutes unavoidable and extraordinary circumstances?
   Meghann McTague, Barrister, 2 Temple Gardens

15:00 Managing claims under the Package Travel Regulations 2018
   • Litigation issues arising since the implementation of the new regulations
   • Your duty of care as a travel company
   • Recent cases
   • Future developments
   Susan Deer, Senior Solicitor, ABTA
   Claire Mulligan, Partner, Kennedys

15:25 Networking tea and coffee break

15:45 When things go wrong under the Package Travel Regulations – panel session Q&A
   Speakers to be joined by:
   Hilary Kett, Senior Legal Counsel, TUI

16:05 The essential case law update: relevant cases from the past 12 months
   Sarah Prager, Barrister, 1 Chancery Lane

16:35 Moderator’s closing remarks
   Simon Bunce, Director of Legal Affairs, ABTA

16:40 Close of conference
The Travel Law Seminar
22-23 May 2019
Cavendish Conference Centre, 22 Duchess Mews, Marylebone, London, W1G 9DT

How to register
You can book online and pay by credit card or request an invoice. Visit abta.com/events to book.
You can view our terms and conditions on the event webpage at abta.com/eventstermsandconditions

For information on sponsorship and exhibition opportunities please contact Matt Turton on 020 3693 0194 or email mturton@abta.co.uk

Prices
ABTA Member/ABTA Partner rates*
Full two-day rate – £389 plus VAT
One-day rate – £269 plus VAT

Non-Member rates:
Full two-day rate – £599 plus VAT
One-day rate – £399 plus VAT

You may attend one day and nominate a colleague to attend the other day. Please register your place for both days then email events@abta.co.uk with the name and job title of your colleague and which day they would like to attend.

*To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit abta.com/join

The conference
ABTA’s two-day Travel Law Seminar provides the essential regulatory update for the travel industry.

Now in its 21st year, ABTA’s flagship event will deliver the latest developments in travel law. Join over 150 travel industry leaders and senior legal representatives.

A specially selected line-up of legal, government and travel industry speakers will guide you through the changing landscape of travel regulation and help you to understand legal risk in the industry. You will hear opinions on crucial topics such as what Brexit will look like, the ongoing issues arising from the 2018 Package Travel Regulations and what the ATOL changes will mean for your business. Hear about the work of the Competition and Markets Authority on unfair terms in the travel industry, in particular, the implications for online booking sites.

No other conference brings together such a wide range of legal and compliance experts. Don’t miss the chance to question the speakers on key issues, such as Linked Travel Arrangements, data management post-GDPR, financial protection, accessibility requirements, employment law and VAT-TOMS.

Benefits of attending
- Get the latest developments in travel law to help plan for the future
- Understand what post-Brexit reality looks like including how Brexit will impact your employment obligations
- Hear how the Package Travel and ATOL Regulations are working for travel companies
- Listen to an update from the Consumer and Markets Authority on unfair terms
- Join the most informed forum for discussion and network with peers from the travel industry
- Claim an equivalent of up to five hours CPD points per day

Who should attend?
The event is ideal for anyone working in the travel industry including large and SME firms, including:
- Compliance and operations specialists
- Legal counsel and solicitors
- Those who have legal responsibilities as part of their role.