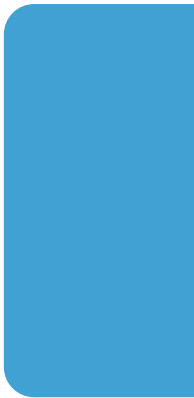


# The Travel Law Seminar

1-2 May 2024

Deloitte, 2 New Street Square, London, EC4A 3BZ



Venue partner



Event partners





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## Day one

09:30 **Registration, tea and coffee**

10:00 **Introduction and opening remarks**

**Simon Bunce**, Director of Legal Affairs, **ABTA**

10:10 **Navigating political, regulatory and economic uncertainty**

- Identifying key challenges facing the industry
- Expectations for consumer confidence and spending over the next year
- Preparing for potential regulatory changes

**John Snyder**, General Counsel, **Carnival UK**

10:30 **Package Travel Regulations reform: an update from the Department for Business and Trade**

- Update on reform process and expected change

**Craig Belsham**, Assistant Director, Partnerships & International Consumer Team, **Department for Business and Trade**

10:50 **Package Travel Regulations and contracts**

- Agents and organisers
- Managing your risk under Reg 15 & 16 and X-v-Kuoni
- EU reform process and possible implications for the UK including CJEU

**Alex Padfield**, Director, **Hextalls**

11:15 **Networking tea and coffee break**

11:35 **Package Travel Regulations: time for a whole new approach?**

**Joanna Kolatsis**, Director, **Themis Advisory**

11:50 **Industry panel: Package Travel Regulations reform and the legal framework for package organisers**

- The scope of the regulations – Packages and Linked Travel Arrangements
- Review of other tourist services
- UK holidays

**Colman Candy**, Director, Commercial Counsel, **Royal Caribbean Group**

**Abigail Hunt**, General Counsel, **Belmond**

**Alex Padfield**, Director, **Hextalls**

**Joanna Kolatsis**, Director, **Themis Advisory**

12:40 **Networking lunch**

13:50 **Welcome back**

**Simon Bunce**, Director of Legal Affairs, **ABTA**

14:00 **Environmental, Social and Governance (ESG) practices and regulation**

- Why ESG issues matters
- Adhering to current ESG regulations and what you can expect in the future
- Influencing and communicating your ESG practices with your stakeholders?

**Susan Deer**, Director of Industry Relations, **ABTA**

14:20 **Employment law update**

- Diversity, equality and inclusion in the workplace - legal obligations and stakeholder expectations
- Recent employment law changes

**Rebecca Thornley-Gibson**, Partner, **DMH Stallard**

14:45 **Artificial intelligence (AI) – regulation in travel**

- UK approach and EU AI Act
- The role of regulators
- What you need to know

**Kate Bryan**, Founder and CEO, **Data Driven Legal**

15:10 **Networking tea and coffee break**

15:35 **UK enforcement of consumer law**

- Digital Markets, Competition and Consumer Bill
- Enhanced powers for CMA & CAA
- How fines will be calculated
- Liability for individuals

**Farina Azam**, Partner, **Fox Williams**

15:55 **Digital Markets, Competition & Consumer Markets Bill**

- Avoiding drip pricing and hidden fees
- Fake review guidance

**Mark Smith**, CEO and Founder, **Purdy Smith**

16:20 **Moderator's closing remarks**

**Simon Bunce**, Director of Legal Affairs, **ABTA**

16:30 **Networking drinks reception**

## Day two

09:30 **Registration, tea and coffee**

10:00 **Welcome and opening remarks**

**Simon Bunce**, Director of Legal Affairs, **ABTA**

10:10 **Financial Protection reform – what does the industry need?**

- What are the problems?
- What are the solutions?
- Who can deliver them?

**Matt Gatenby**, Senior Partner, **Travlaw**

10:30 **Current state of ATOL reform**

- Ongoing reform process
- Issues being addressed

**Paula Macfarlane**, Senior Solicitor, **ABTA**

10:50 **Package Travel Regulations financial protection**

- Recent developments
- Possible changes

**Lisa Kingman**, Senior Financial Protection Manager, **ABTA**

11:10 **Networking tea and coffee break**

11:35 **Financial protection: time for a whole new approach?**

- Who pays when a company fails?
- Can double protection be avoided?

**Adam Scarott**, Director, Issuing & Acceptance, **UK Finance**

12:00 **Panel discussion: managing financial risk and the future of financial protection – planning in the context of regulatory change**

- Review of regulations
- Financial protection options
- Working with financial services providers

**Rachel Jordan**, Director of Membership and Financial Protection, **ABTA**

**Michael Budge**, Head of ATOL, **Civil Aviation Authority**

**Michael Paige**, Group Commercial Director, **TTC Travel Group**

**Paul Nunn**, Chief Operating Officer, **Advantage Travel Partnership**

12:20 **Networking lunch**

13:30 **Welcome Back**

**Simon Bunce**, Director of Legal Affairs, **ABTA**

13:40 **Travel claims and litigation update**

- Are we seeing an impact from cases under 2018 regulations?
- The current and future issues that will affect travel company liabilities:
  - changing regulations
  - court processes and enforcement of judgments
  - new types of trips – health tourism; workations

**Frederick Lyon**, Barrister, **Farrar's Building**

**Gareth Thomas**, Partner, **Kennedys**

14:00 **Dealing with difficult airlines**

- Access to flight inventory
- Screen scraping
- Dealing with flight cancellations and major changes
- Obtaining refunds from reluctant or insolvent airlines
- Regulation 29 Package Travel Regulations

**Rhys Griffiths**, Partner, **Fox Williams**

14:30 **Networking tea and coffee break**

14:55 **The 2024 case law update**

**Sarah Prager KC**, Barrister, **Deka Chambers**

15:25 **Claims and liability Q&A**

with **Sarah Prager KC** and

**Stephen Mason**, Senior Counsel, **Travlaw**

15:50 **Moderator's closing remarks**

**Simon Bunce**, Director of Legal Affairs, **ABTA**

16:00 **Close of conference**



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## The conference

Attend this annual event for legal travel professionals and hear from the leading experts in travel law, including ABTA, law firms and barristers, regulators and industry representatives as they examine the current legal considerations for travel businesses and look ahead to developments in 2024.

The event will provide an essential regulatory update, including **PTRs** and **ATOL reform**, and address key topics such as **consumer protection law, employment law, artificial intelligence regulation, payment risk, financial protection and claims and liabilities**. Receive your **annual case law update** from Sarah Prager KC and understand the implications for your business.

Don't miss the industry's biggest legal event tailored specifically for travel companies. Receive trusted **advice and guidance from a comprehensive line up of travel leaders** and **network** with industry peers.

Use this two-day event to contribute towards your **Continuing Professional Development**.

## Benefits of attending

- Receive **trusted advice and guidance** from industry leaders and legal experts.
- Gain clarity and **hear an update on regulatory issues**.
- Take part in **interactive discussion groups** around industry issues.
- Listen to industry perspectives on **updates to the Package Travel and ATOL Regulations**.
- **Network with colleagues** and learn how your peers are dealing with the current challenges.
- Stay up to date and **gain insight into future legal and regulatory issues** impacting the travel industry.

## Who should attend?

The event is ideal for anyone working in the travel industry including large and SME firms, including:

- Legal counsel and in-house legal teams
- Risk, finance and commercial teams
- MDs and directors
- Law firms
- Compliance and operations specialists
- Those who have legal, governance or regulatory responsibilities as part of their role

Use this two-day event to contribute towards your **Continuing Professional Development**.

## How to register

You can book online and pay by credit card.

Visit [abta.co.uk/abtaevents](https://abta.co.uk/abtaevents) to book.

You can view our **terms and conditions** on the event webpage at [abta.com/eventstermsandconditions](https://abta.com/eventstermsandconditions)

## Event format and prices

### ABTA member/ABTA partner rates\*

Full two-day rate – **£439 plus VAT**

One-day rate – **£309 plus VAT**

### Non-member rates:

Full two-day rate – **£699 plus VAT**

One-day rate – **£469 plus VAT**

*This includes lunch and refreshments throughout the day, all delegate materials, presentations and an attendee certificate.*

**You may attend one day and nominate a colleague to attend the other day. Please register your place for both days then email [events@abta.co.uk](mailto:events@abta.co.uk) with the name and job title of your colleague and which day they would like to attend.**

\*To qualify for the ABTA member/partner discount you must have a current ABTA member/partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit [abta.com/join](https://abta.com/join)

## Group booking

If you are interested in sending a group, please contact [events@abta.co.uk](mailto:events@abta.co.uk) for a bespoke cost.

For information on how to promote your company at this event, please contact **Sara Dolan** on **07766 517 611** or email [sdolan@abta.co.uk](mailto:sdolan@abta.co.uk)

## Upcoming events

### Corporate Governance for Travel

16 April 2024, London

### An Essential Guide to the Package Travel Regulations

11 June 2024, London