

25 YEAR
ANNIVERSARY

TRAVEL LAW SEMINAR

10-11 May 2023

Deloitte, 2 New Street Square, London, EC4A 3BZ



Venue partner

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Travel Law Seminar – 25th Anniversary

10-11 May 2023

Deloitte, 2 New Street Square, London, EC4A 3BZ

Day one

09:30 **Registration, tea and coffee**

10:00 **Introduction and opening remarks**
Simon Bunce, Director of Legal Affairs, **ABTA**

10:10 **A year of review, reform and repeal**

- PTRs
- ATOL reform
- REUL

Pete Baxter, General Counsel, **TUI**

10:30 **Package Travel Regulations reform – an update from Department for Business and Trade**

- Update on reform process and expected changes

Craig Belsham, Assistant Director, Partnerships & International Consumer Team, **Department for Business & Trade**

10:50 **Package Travel Regulations reform – definitions and scope**

- De-regulating UK domestic packages
- 'Other tourist services'
- Linked Travel Arrangements

Luke Golding, Director, **Deloitte Legal**

11:10 **Package Travel Regulations reform – liabilities and responsibilities**

- Information provision
- Providing refunds in extraordinary circumstances
- Tour operator claims against suppliers – Reg 2

Joanna Kolatsis, Director, **Themis Advisory**

11:30 **Networking tea and coffee break**

12:00 **Package Travel Directive reform**

- EU reform process and the possible implications for the UK including CJEU
- Cross border selling

Rhys Griffiths, Partner, **Fox Williams**

12:20 **Industry panel discussion: Package Travel Regulations reform**

Georgina Hunt, Senior Executive, Legal Operations, **Kuoni**

Toni Boswell, Head of Guest Relations & Legal Affairs, **Hotelplan**

Andy Cooper, Head of Regulation and Compliance, **Kognitiv**

12:50 **Networking lunch**

14:00 **Welcome back**
Simon Bunce, Director of Legal Affairs, **ABTA**

14:05 **Employment law update**

- The continuing impact of Brexit and government
- Understanding employment status and engaging staff correctly
- Update on employment law cases

Abigail Maino, Partner, **DMH Stallard**

14:35 **Consumer rights, CMA and CAA powers**

- Changes to consumer rights law
- Competition & Markets Authority powers

Claire Quinn, Legal Adviser, **Competition and Markets Authority**

15:00 **Networking tea and coffee break**

15:20 **Marketing law**

- Current ASA guidelines
- Promoting environmental credentials and the law - CMA Green Claims Code
- The increasing use of social media advertising and the legal implications for misleading marketing
- Data protection and GDPR update

Alex Padfield, Director, **Hextalls**

15:50 **Panel discussion: consumer rights**

Alex Padfield, Director, **Hextalls**

Plus legal professionals and industry experts

16:30 **Moderator's closing remarks**

Simon Bunce, Director of Legal Affairs, **ABTA**

16:40 **You are invited to join attendees, speakers and the senior ABTA team for a drinks reception to celebrate 25 years of the Travel Law Seminar including a welcome address from Sarah Prager KC**

Day two

09:30 **Registration, tea and coffee**

10:00 **Welcome and opening remarks**

Simon Bunce, Director of Legal Affairs, **ABTA**

10:10 **ATOL reform update**

Michael Budge, Head of ATOL, **CAA**

10:30 **Impact of ATOL reform**

- Segregation of customer monies
- Protecting your customer and protecting your business
- The future of financial protection
- Powers and enforcement

Matt Gatenby, Partner, **Travlaw**

10:50 **Non-ATOL financial protection reform**

- Changes to financial protection that applies to non-ATOL sales

Neil Baylis, Partner, **Mishcon de Reya**

11:10 **Credit cards and other payment systems**

- Developments in the use of different payment systems
- The impact on your liability and financial protection obligations
- Managing your payment risk

11:30 **Networking tea and coffee break**

12:00 **Panel discussion: managing financial risk and the future of financial protection – planning in the context of regulatory change**

- PTR review on insolvency protection
- ATOL reform proposals
- Financial protection options
- Working with financial services providers

Rachel Jordan, Director of Membership and Financial Protection, **ABTA**

Matt Purser, Head of Strategic Partnerships, **Cork Bays Fisher**

Abbi Hunt, General Counsel, **Belmond**

12:35 **Networking lunch**

13:45 **Welcome Back**

Simon Bunce, Director of Legal Affairs, **ABTA**

13:50 **25 years of travel claims**

A review of claims and liability issues and what we can learn from them

- Local standards
- Norovirus
- Excursions
- Gastric illness
- X-v-Kuoni

Claire Mulligan, Partner, **Kennedys**

James Pretsell, Barrister, **Farrar's Building**

14:15 **The next 25 years of travel claims**

What are the current and future issues that will affect travel company liabilities?

- Changing Regulations
- Court processes and enforcement of judgments
- New types of trips – health tourism, workations
- Managing your supply chain
- Terms and Conditions

Asela Wijeyaratne, Barrister, **3 Hare Court**

Dan Saxby, Barrister, **3 Hare Court**

14:35 **Networking tea and coffee break**

15:00 **The 2023 Case law update**

Sarah Prager KC, Barrister, **Deka Chambers**

15:25 **Claims and liability Q&A**

Susan Deer, Director of Industry Relations, **ABTA**

Sarah Prager KC, Barrister, **Deka Chambers**

Claire Mulligan, Partner, **Kennedys**

15:50 **Moderator's closing remarks**

Simon Bunce, Director of Legal Affairs, **ABTA**

16:00 **Close of conference**



The Travel Law Seminar

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The conference

Attend this popular event and hear from the leading experts in travel law, including ABTA, law firms and barristers, regulators and industry representatives as they examine the current legal considerations for travel businesses and look ahead to developments in 2023.

Get an essential regulatory update on ATOL reform from the **CAA** along with an update on PTRs reform from the **Department for Business and Trade** and an update on consumer rights from the **CMA**. Hear industry speakers and legal professionals address key topics such as **employment law**, **marketing law**, **payment risk**, **financial protection** and **claims and liabilities**. Receive your **annual case law update** from Sarah Prager KC and the implications for your business.

Don't miss the industry's biggest legal event tailored specifically for travel companies. Receive trusted **advice and guidance from a comprehensive line up of travel leaders** and **network with industry peers**.

Use this two-day event to contribute towards your Continuing Professional Development

Benefits of attending

- Receive trusted advice and guidance from **industry leaders and legal experts**.
- Take part in **panel discussion sessions** around key issues facing the industry.
- Listen to industry perspectives on **updates to the Package Travel and ATOL Regulations**.
- Get an update on **consumer rights** and the **CMA powers**.
- Network with colleagues and learn **how your peers are dealing with the current challenges**.
- Stay up to date and **gain insight into future legal and regulatory issues** impacting the travel industry.

Who should attend?

The event is ideal for anyone working in the travel industry including large and SME firms, including:

- Legal counsel and in-house legal teams
- Risk, finance and commercial teams
- MDs and directors
- Law firms
- Compliance and operations specialists
- Those who have legal, governance or regulatory responsibilities as part of their role

How to register

You can book online and pay by credit card.

Visit abta.co.uk/abtaevents to book.

You can view our terms and conditions on the event webpage at abta.com/eventstermsandconditions



Event format and prices

ABTA Member/ABTA Partner rates*

Full two-day rate – **£395 plus VAT**

One-day rate – **£275 plus VAT**

Non-Member rates:

Full two-day rate – **£599 plus VAT**

One-day rate – **£399 plus VAT**

This includes lunch and refreshments throughout the day, all delegate materials, presentations and an attendee certificate.

You may attend one day and nominate a colleague to attend the other day. Please register your place for both days then email events@abta.co.uk with the name and job title of your colleague and which day they would like to attend.

*To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit abta.com/join

Group booking

If you are interested in sending a group, please contact events@abta.co.uk for a bespoke cost.