

Road Transport, Safety and Security

16 May 2024

ABTA, 30 Park Street, London, SE1 9EQ



Agenda

09:30 **Registration, tea and coffee**

10:00 **Welcome and introduction from the moderator**

James Lawrence, Director,
Peregrine Risk Management

10:10 **Understanding the threat landscape and journey management planning**

- Looking at specific threats that affect different destinations
- How certain threats trigger a secondary effect
- Knowing what threats to look for and monitor

James Lawrence, Director,
Peregrine Risk Management

10:35 **Conducting due diligence**

- Making sure your suppliers have appropriate insurance and licensing
- Looking at driver selection, training and monitoring

James Lawrence, Director,
Peregrine Risk Management

10:55 **Case study: working with suppliers**

- Choosing your transport provider
- Ensuring your supplier has the appropriate checks in place

11:10 **Checking different types of transportation**

- Knowing what to look for with the different types of transport including coaches, mini bus', agency cars and taxis

11:40 **Tea and coffee break**

12:00 **Findings of practical exercise**

- Conducting transportation checks

12:45 **Lunch break**

13:30 **Legal and contractual complexities**

- Understanding your legal requirements and duty of care
- Differing liabilities
- Practical steps to take to minimise legal risk

14:00 **Incident response**

- Looking at the immediate and planned response protocols to minimise impact and risk exposure
- Knowing and understanding all the steps you need to take to manage, report and communicate an incident

James Lawrence, Director,
Peregrine Risk Management

14:30 **Tea and coffee break**

14:50 **Accident investigation, scene/evidence preservation**

- Liaising with authorities in destination
- Understanding each authority has their own standards and processes

Forensic expert witness to be confirmed

15:20 **Panel Q&A session**

Get your questions answered by the experts

Moderator: James Lawrence, Director,
Peregrine Risk Management

Further speakers to be announced

16:00 **Summary and close of seminar**

Event partner

Peregrine
Risk Management

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About the event

Whether a coach transfer, private taxi, or an excursion bus it's important that as part of your safety management system, travel providers consider their road transportation services. The steps organisations have in place from contracting to delivery for the safe provision of these services is crucial.

It's important that your transportation suppliers in destination have appropriate risk assessments and controls in place to manage vehicle safety. Can they demonstrate to you that the vehicles they provide for your customers and staff are serviced, maintained and adequately insured? That their drivers are trained and have the appropriate licenses, and they have robust emergency procedure in place should things go wrong?

Attending this training day will guide you through the steps that you can take when considering road transport safety to enable smooth journeys for your customers. You will be provided with thorough guidance on carrying out effective risk assessments and ensuring your suppliers are doing the same.

Benefits of attending

- Understand the areas that should be considered when **contracting road transportation services**.
- Discover how to carry out **transport risk assessments of your suppliers**.
- Learn the steps to check suppliers can demonstrate **due diligence**.
- Learn how to develop effective **response plans**.
- Get tips and guidance on what to do **when things go wrong**.

Who should attend?

- Health and Safety teams
- Operations managers
- Crisis and incident managers
- Risk management personnel

Prices

ABTA member / ABTA partner* **£259 plus VAT**
Non member **£399 plus VAT**

This includes lunch and refreshments throughout the day, all delegate materials, presentations and an attendee certificate.

**To qualify for the ABTA member/partner discount you must have a current ABTA member/partner number or your application must be in progress when the event takes place. For details on becoming an ABTA member or partner visit abta.com/join*

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Book **three places** and get **50% off the third place**
This discount will be automatically applied when you book online.

If you are looking to book for a larger group please contact events@abta.co.uk for a bespoke discount.

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Upcoming events

Crisis Communications in Travel

25 April 2024, Central London