

# Extreme Weather and Natural Disasters Training for Travel

11 October 2023

ABTA, 30 Park Street, London, SE1 9EQ



## Agenda

09:30 **Registration, tea and coffee**

10:00 **Welcome and introductions**

**Angie Hills**, Head of Destinations, **ABTA**

10:10 **Understanding natural hazards, vulnerability and risks that could impact your programmes**

- Carrying out a threat and vulnerability assessment for your organisation
- Team risk communication and perception
- Building resilience into your plans

10:40 **The basics – natural hazards, classification and events in travel**

- Understanding a range of geological and meteorological events including:
  - Earthquakes
  - Tsunamis
  - Hurricanes
  - Flooding
  - Wild fires
  - Infectious diseases
- Looking at unpredictable but not unexpected natural hazards and how this may affect your programmes and customers

11:25 **Tea and coffee break**

11:40 **Geological hazards**

- Understanding the structure and mechanics of earthquakes, volcanoes and tsunamis
- Looking at the different intensities of geological hazards and what this means in practice

12:10 **Meteorology – Tropical Storms**

- Understanding the structure and mechanics of tropical storms, hurricanes, cyclones and typhoons
- Looking at the intensity of these meteorological hazards and what this means in practice

12:40 **Hydrological hazards**

- Explore the structure and mechanics of flooding and avalanches
- Looking at the different intensities of floods and avalanches and what this means in practice

13:10 **Lunch**

14:00 **Climatological hazards**

- Understanding the structure and mechanics of wild fires, drought, hot and cold waves and sea levels
- Looking at the different intensities of these climatological hazards and what this means for your customers

14:30 **Biological hazards**

- Understanding the structure and mechanics of infectious disease including avian flu, ebola and SARS
- Looking at the different intensities of these biological hazards and what this means for your customers

15:00 **Team Quiz**

*Interactive session to test your knowledge and understanding of the days sessions.*

15:15 **Tea and coffee break**

15:30 **Early warning and surveillance systems**

- Understand and be familiar with early warning and surveillance systems for hazards that you and your team need to be aware of
- Understand how to use and interpret forecasting for earthquakes, hurricanes, floods and wild fires

16:15 **Q&A**

*Interactive session testing your knowledge and understanding of the sessions. Your opportunity to ask the experts questions and share experiences.*

16:30 **Close**

### About your trainers:

Managing Director of GroundTruth Consulting, **Jon Goodwill** is a crisis and risk management specialist with over 20 years' strategic leadership and operational experience in complex, conflict and insecure environments. Jon is an experienced facilitator and trainer of 15 years. He is current with chronic and rapid on set natural disasters with operational and strategic oversight. He has worked with a variety of international organisations and UK government departments across the globe.



**Sarah King** is an experienced facilitator and trainer in managing high performance teams internationally and in the UK. Sarah is a long-standing associate of GroundTruth Consulting of more than 15 years with a background in the travel industry, human resources, crisis management, leadership and team development.



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## About the event

This new and exclusive to ABTA training day, will help travel providers gain the skills to identify global and regional typology of hazards including their spatial and temporal distribution. Identify and understand the causes and impacts of various hazards and use the knowledge to inform the threat and vulnerability assessments for your organisation.

Attend this practical day to help inform your organisations crisis preparedness, staff and customer operations, and communications.

The day will examine the different types of extreme weather and natural disasters including earthquakes, tropical storms, infectious diseases, flooding, avalanches, wild fires and drought, the intensity, structure and mechanics of them and what this means for your programmes, staff and customers.

## Benefits of attending

- Improve your **knowledge on natural hazards** – learn what they are and how they form.
- Get an **understanding of the structure and mechanics** of the different types of hazards including their **intensity**.
- **Understand the early warnings and surveillance systems** and what actions to take.
- Learn **how to update and correctly inform** your crisis preparedness, staff and customer operations, and communications.
- Take part in **interactive sessions** to test your understanding and get your questions answered by the experts.

## About GroundTruth Consulting

Established in 2005, and with unparalleled experience in hostile, fragile and crisis environments, **GroundTruth Consulting** delivers dynamic consultancy and inspirational training, custom-made by our expert team of global specialists. We consult on all aspects of hostile environment awareness, crisis and risk prevention and management, medical trauma, duty of care, leadership and team development within the operating environments. Working with UK and international government departments, commercial organisations and non-governmental international agencies, we deliver training programmes and consultancy initiatives all over the world, both to and for people with diverse backgrounds, experience and cultures and in the most challenging environments.

## Who should attend?

Please note that this event is capped at 20 attendees to ensure in depth learning and tailored knowledge and takeaways. The event is ideal for those responsible for health and safety including:

- Health and safety teams
- Operations managers
- Crisis and incident managers
- Risk management personnel

## Prices

ABTA Member / ABTA Partner\* **£235 plus VAT**  
Non Member **£355 plus VAT**

*This includes lunch and refreshments throughout the day, all delegate materials, presentations and an attendee certificate.*

*\*To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit [abta.com/join](https://abta.com/join)*

**REGISTER NOW!**