



# ABTA's Gas Safety Management Training

21 January 2020 • Leonardo Royal London Tower Bridge, 45 Prescott St, London, E1 8GP

## Agenda

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| <p>09:30 <b>Registration, tea and coffee</b></p> <p>10:00 <b>Welcome from the trainer and course overview</b><br/><b>Chris Jones AIGEM</b>, Technical Safety Manager, <b>CORGI</b></p> <p>10:05 <b>Fuel safety and combustion</b></p> <ul style="list-style-type: none"> <li>• Key principles of fuel safety</li> <li>• Clarification of the combustion process</li> </ul> <p>10:30 <b>Carbon monoxide awareness and detection</b></p> <ul style="list-style-type: none"> <li>• An explanation of how carbon monoxide forms and its effect on the human body</li> <li>• Danger signs – what to look for when appliances are not burning correctly</li> <li>• Migration of products of combustion</li> <li>• An explanation of how carbon monoxide forms and its effect on the human body</li> <li>• Carbon monoxide detection and early warning to prevent risk of poisoning</li> </ul> <p>11:30 <b>Tea and coffee break</b></p> <p>11:50 <b>Removing harmful products of combustion: flueing and ventilation</b></p> <p><i>An in-depth look at two of the most important aspects that determine the safe functioning of appliances in domestic and commercial environments</i></p> | <p>13:00 <b>Lunch break</b></p> <p>14:00 <b>Fuel supply</b></p> <ul style="list-style-type: none"> <li>• Identifying emergency control valves</li> <li>• Secure storage of LPG vessels and cylinders</li> <li>• LPG pipework and connections</li> </ul> <p>14:30 <b>Management responsibility for holiday accommodation</b></p> <ul style="list-style-type: none"> <li>• Learn how to correctly monitor and record information such as appliance testing and maintenance of equipment</li> </ul> <p>15:00 <b>Tea and coffee break</b></p> <p>15:15 <b>Emergency procedures</b></p> <ul style="list-style-type: none"> <li>• Understand emergency procedures in the event of a fuel related incident</li> <li>• Learn what staff should be trained in when dealing with emergency situations</li> </ul> <p>15:45 <b>Summary and key learnings</b></p> <p>15:55 <b>ABTA's technical guide</b></p> <ul style="list-style-type: none"> <li>• Introduction to ABTA's technical guide and key information</li> </ul> <p><b>Donna Boucher</b>, Senior Destinations Executive – Health, Safety, Crisis &amp; Operations, <b>ABTA</b></p> <p>16:10 <b>Close</b></p> |
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## About the trainer



### Chris Jones AIGEM

Chris has worked in the gas industry for over 35 years and started his career as a service engineer with British Gas East Midlands. After joining CORGI in 1992 as a field inspector he soon progressed to the role of technical safety manager with a client base operating both in the UK and worldwide. Chris carries out contract management support for local authorities, housing associations and associated gas contractors. This includes management of third party auditing, gas management policies and procedures and the delivery of gas safety seminars. He is a qualified Carbon Monoxide Incident Investigator and manages carbon monoxide reported incidents throughout the UK on behalf of clients including gas suppliers, the HSE and police forces. This includes managing and participating in the investigation of fatal and non-fatal carbon monoxide incidents caused by gas appliances and faulty workmanship. Chris also works closely with tour operators, managing fuel safety issues and risk assessing gas installations in holiday accommodation worldwide – a role he is both passionate about and has a wealth of experience in.

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## About the event

This practical one-day training course will provide essential insights and learnings in fuel supply, heating and hot water systems for holiday resorts and accommodation in order to protect your customers.

The safe management of fuel supply, heating and hot water in holiday accommodation is a critical part of keeping customers safe, however the level of gas safety regulation or consideration between countries can vary greatly. This course has been designed to raise awareness of safe gas management and of the challenges and considerations faced by those responsible for health and safety – both remotely and locally.

This practical training day will provide essential insights and learnings in fuel and energy safety management that will allow you to identify potential risks, improve your understanding of safety best practice, and provide you with the practical examples to help you improve your own safety management processes and procedures.

The course will cover the key areas of fuel and energy safety management for resorts and accommodation including carbon monoxide awareness, carbon monoxide detection, flueing and ventilation, the supply and storage of LPG, emergency procedures for dealing with reports of gas leaks or fumes, and holiday accommodation management responsibilities.

The day will be led by licensed gas technician, Chris Jones AIGEM, who works closely with tour operators managing fuel safety issues and risk assessing gas installations in holiday accommodation worldwide.

## Benefits of attending

- Improve your **understanding of fuel and energy saving** and learn how to identify risks in travel resorts and accommodation
- Hear **practical and implementable guidance** and put your **questions to an expert** gas technician
- Improve your understanding in **key areas of fuel and energy safety** such as **carbon monoxide awareness** and detection
- Learn how to keep your **customers safe through practical processes** and procedures

## Register now

You can book online and make payment by credit or debit card. UK VAT will be applied. ABTA Members can also request an invoice.

Visit [abta.co.uk/abtaevents](http://abta.co.uk/abtaevents) to book.

You can view our terms and conditions on the event webpage at [abta.com/eventstermsandconditions](http://abta.com/eventstermsandconditions)

## ABTA Conferences and Events

ABTA Conferences and Events delivers practical training for the travel industry. Our aim? To keep the industry up to date on the most important, business critical issues, with a key focus on practical learning outcomes.

ABTA is the UK's leading travel association with a membership of around 1,200 travel companies.

Our vision is to enable the British public to travel with confidence – supporting our Members as they build their businesses and acting as an emblem of quality and assurance for their customers.

Our level of brand recognition and trust among consumers is high. 75% of people feel more confident booking with an ABTA Member.

## Who should attend?

The event has been designed specifically for those involved in health and safety management in travel and tourism accommodation.

- Health and safety teams
- Operations teams
- Overseas representatives
- Destination managers
- Surveyors
- Maintenance operatives
- Gas admin staff

## Prices

ABTA Member/Partner **£295 plus VAT**

Non-Member/Partner\* **£395 plus VAT**

*\*To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit [abta.com/join](http://abta.com/join)*

## Upcoming events

### Claims Handling in Travel

25 February 2020, London

### ABTA's Principles of Fire Safety in Travel Course

18 March 2020, London

### ABTA's Hurricane Safety Training

29 April 2020, London