

# Data and Cyber Protection Training for Travel

8 June 2021



10:00 **Welcome from the moderator**  
**Gemma Wilson**, Solicitor, **Travlaw**

## General principles and cross-border transfers update

10:05 **Recap on the key regulations and data protection principles for travel**

- Key regulations; GDPR, DPA, PECR
- The six lawful bases for processing personal data under GDPR
- Processing special category data

**Amanda Firth**, Associate, **Travlaw**

10:35 **Cross-border data transfers**

- Update on the European Commission's decisions on the UK's adequacy under the EU GDPR
- Transferring data from UK to EU, EU to UK and UK to rest of the world
- Staying compliant with other jurisdictions' privacy laws
- Regulatory oversight

**Emma Shakespeare**, Senior Associate, Head of Commercial & Corporate Governance, **Travlaw**

10:55 **Supplier management, processes and contracts**

- Data relationships – controller, processor, joint controller
- Standard contractual clauses

**Monica Kainja**, Solicitor, **Travlaw**

11:10 **Break**

## Topical issues

11:30 **Panel discussion: sharing special category data**

- Sharing COVID-19 testing and vaccination information with suppliers, agents, partners and authorities

**Moderator: Simon Bunce**, Director of Legal Affairs, **ABTA**  
**Owen Coombes**, Group Head of IT Compliance, **Clarity Travel**

**Emma Shakespeare**, Senior Associate, Head of Commercial & Corporate Governance, **Travlaw**

**Iain Bourne**, Associate Director, **Grant Thornton**

**Meera Tharmarajah**, Solicitor, **ABTA**

12:00 **Data protection for marketing**

- Relationship between PECR and GDPR
- Update on the new EU e-privacy regulation
- Cookies, tracking and consent
- Latest ICO guidance

**John Mitchison**, Director of Policy and Compliance, **DMA**

12:30 **Data subject information rights**

- Transparency
- Ensuring privacy notices are concise and intelligible
- Subject access requests (SARs)
- Practical guidance for how to manage and respond to requests for data subjects

**Katie Raby**, Solicitor, **Travlaw**

12:50 **Lunch**

## Cyber security

13:35 **Welcome back from the afternoon moderator**

**Vijay Rathour**, Partner, Head of the Digital Forensics Group, **Grant Thornton**

13:35 **Cyber security guidance for remote working**

- Current threats and common types of breaches
- Utilising key technologies such as VPNs and encryption to protect data
- Controlling data access, retention and use

**Vijay Rathour**, Partner, Head of the Digital Forensics Group, **Grant Thornton**

13:50 **Case study: data protection and cyber security during the Coronavirus crisis**

- Maintaining privacy and security in a rapidly changing environment
- Operational challenges and responses
- Technological solutions

**Tim Mitchener-Nissen**, Group Chief Privacy Officer, **Flight Centre Travel Group**

14:05 **Panel discussion: importance of a holistic approach to cyber security**

- Technical, procedural, and human controls
- Digital partners and third party service providers
- Importance of cyber insurance
- Legal compliance, reporting and claims handling

**Moderator: Vijay Rathour**, Partner, Head of the Digital Forensics Group, **Grant Thornton**

**Stuart Parker**, Head of Operations and Delivery, **ABTA**

**James Arthur**, Partner, Head of Cyber Consulting, **Grant Thornton**

**Vito Sepe**, Senior Account Director, **James Hallam**

14:30 **Screen break**

14:35 **Practical exercise: handling a data breach**

**Led by: Amanda Firth**, Associate, **Travlaw**

*Work through a mock data breach. Expert speakers will discuss changes you should make to minimise the risk and protect your organisation.*

- Working with your insurers
- Reacting to the initial breach
- Reporting and monitoring
- Implementing changes to policy

15:30 **Close of training**

## Event partners

 **Grant Thornton**

 **james hallam**  
 Travel and Tour

 **Travlaw**

# Data and Cyber Protection Training for Travel

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## About the training

This online training day provides an essential guide to data protection and cyber security in travel, including an update on the key regulations – General Data Protection Regulation (GDPR), Data Protection Act (DPA) and the Privacy and Electronic Communications Regulations (PECR).

Learn how to legally process data and transfer data to the EU and the rest of the world. Get the latest cyber security guidance for remote working and learn how to respond to a data breach.

Every travel business handles personal data, whether you are a supplier, agent or operator. Attend this training, specifically tailored for travel, to improve your understanding of data management processes. Assess your level of compliance under the GDPR and PECR. Learn about your responsibilities for storing and processing personal data, how to handle cross-border data transfers and special category data.

Get an update on the ICO's guidance for marketing including cookies, tracking and consent. Learn how data protection regulation applies to your customer communication, operations and legal contracts. Discover common and emerging cyber threats for remote working and get best practice guidance on the steps to take in the event of a data breach.

## Benefits of attending

- Refresh your understanding of the **legal requirements** for data protection and how they apply to travel
- Put your questions to leading **ABTA, legal and cyber experts**
- Learn how to legally process **COVID-19 health data**
- Take away **practical tips** that will improve your understanding of data protection processes across your company
- Take part in a **practical exercise**, working through a data breach scenario in groups.

## Prices

ABTA Member/Partner **£125 plus VAT**

Non Member\* **£175 plus VAT**

*\*To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit [abta.com/join](https://abta.com/join)*

## Who should attend?

Travel professionals with a role in handling data, cyber security and implementing data protection policy.

- Directors, CEOs and senior managers
- Legal and compliance teams
- Data Protection Officers
- HR, operations, finance and customer service teams
- IT and information security teams
- Marketing teams.

## Group booking discounts

Book **three places** and get **50% off the third place**

*This discount will be automatically applied when you book online.*

**If you are looking to book for a larger group please contact [events@abta.co.uk](mailto:events@abta.co.uk) for a bespoke discount.**

For information on sponsorship opportunities please contact **Matt Turton** on **07766 517 611** or email **[mturton@abta.co.uk](mailto:mturton@abta.co.uk)**

**REGISTER NOW!**