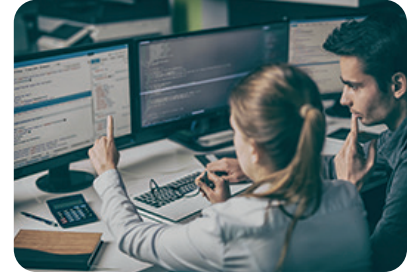


Data Management and Protection in Travel

19 April 2023

America Square Conference Centre, 1 America Square,
17 Crosswall, London, EC3N 2LB



Agenda

09:30 **Registration, tea and coffee**

10:00 **Moderator's opening remarks**

Moderator: Simon Blanchard, Partner, **DPN Associates**

10:05 **Data protection in travel a refresher**

- Key regulations, GDPR, DPA, PECR
- Noteworthy changes in the last 12 months
- Data Reform Bill – plans for change?

Malati Parekh, Solicitor, **ABTA**

10:30 **Data regulation and processes: challenges for the travel industry**

- ICO requirements, advice and guidance
- Building a data privacy culture-staff awareness and education, transparency and privacy notices
- How to get buy in across the business

Simon Blanchard, Partner, **DPN Associates**

10:55 **Cross border data transfers**

- Transferring data from UK to EU, EU to UK and UK to rest of the world
- How to manage other jurisdictions' privacy law
- Standard contractual clauses or international Data Transfer Agreement
- Regulatory oversight

Debbie Venn, Partner, **DMH Stallard**

11:15 **Tea and coffee break**

11:35 **Storing and processing personal and special category data**

- Sharing personal data and obligations around technical and organisational measures
- Use and sharing of special category data and additional requirements

Debbie Venn, Partner, **DMH Stallard**

12:00 **Data subject rights**

- Transparency
- Ensuring privacy notices are concise and intelligible
- Subject access requests (SARs)
- Practical guidance for how to manage and respond to requests for data subjects, including the right to be forgotten

Phil Donn, Partner, **DPN Associates**

12:30 **Lunch**

13:30 **Practical exercise: subject information rights**

An exercise looking at examples of right requests and how you would respond to them

Phil Donn, Partner, **DPN Associates**

14:00 **Case study: building and maintaining a travel-centric data protection function**

- Managing data regulations, processes, and storage of data
- Building a robust business function that meets the internal needs of a travel company
- Lessons learned along the way

Tim Mitchener-Nissen, Group Chief Privacy Officer, **Flight Centre Travel Group**

14:20 **Tea and coffee break**

14:40 **Data incident planning**

- Your data incident plan
- Preparing your response team
- Managing a data breach

Simon Blanchard, Partner, **DPN Associates**

15:00 **Panel discussion: what's next?**

- Potential upcoming GDPR changes 2023
- Data Protection and Digital Information Bill update
- EU retained laws end of 2023
- EU e-privacy

Simon Blanchard, Partner, **DPN Associates**

Tim Mitchener-Nissen, Group Chief Privacy Officer, **Flight Centre Travel Group**

Debbie Venn, Partner, **DMH Stallard**

15:30 **Practical workshop: handling a data breach**

Work through a mock data breach and discuss changes you should make to minimise the risk and protect your organisation

- Reacting to the initial breach
- Escalation and awareness
- Reporting and monitoring
- Implementing changes to incident planning policy and procedures

Speaker to be confirmed

16:15 **Close**

Event partner



DMH Stallard

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About the event

Attend this travel industry focused training to improve your understanding of data processes and cyber security planning. Ensure you are **lawfully and effectively managing the personal data held by your business**.

Hear an update on compliance with key regulations including **General Data Protection Regulation (GDPR)**, the **Data Protection Act (DPA)** and the **Privacy and Electronic Communications Regulation (PECR)**.

Whether an operator, agent or supplier, learn about your responsibilities for **storing and processing personal data**, including how to handle **cross-border data transfers and special category data**.

Explore how travel businesses have used opportunities presented through data protection regulation to inform their business strategies and optimise their databases. With many businesses operating a hybrid working model, **get guidance on the ongoing processes** around the **handling of data across different departments**. Understand how the removal of **third-party cookies** will impact marketing.

Get guidance on how to **prevent and respond to a data breach**, take the opportunity to discuss common practice with industry peers and bring your questions to the experts.

Benefits of attending

- Put your questions to leading experts.
- Refresh your understanding of the legal requirements surrounding data protection.
- Take away practical tips to educate your teams on data protection across the company.
- Network with peers and hear common industry challenges – gain confidence in how to overcome these challenges.
- Take part in a practical exercise to performing subject access requests.
- Work through a mock data breach and gain an understanding of how to minimise risk.

Who should attend?

- Directors, CEOs and senior managers
- Legal and compliance teams
- Data protection officers
- HR, operations, finance, marketing and customer service teams
- IT and information security teams

Prices

ABTA Member / ABTA Partner*	£235 plus VAT
Non Member	£355 plus VAT

This includes lunch and refreshments throughout the day, all delegate materials, presentations and an attendee certificate.

**To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit abta.com/join*

Group booking discounts

Book **three places** and get **50% off the third place**
This discount will be automatically applied when you book online.

If you are looking to book for a larger group please contact events@abta.co.uk for a bespoke discount.

REGISTER NOW!

Upcoming events

Travel VAT Training

4 May 2023, London

Travel Law Seminar – 25th Anniversary

10-11 May 2023, London