ABTA CONFERENCES & EVENTS

Cyber and Data Breach Management in Travel

5 March 2019 • Grant Thornton, 30 Finsbury Square, London, EC2A 1AG

Agenda

09:30 **Registration, tea and coffee**

10:00 **Welcome from the moderator**

John de Vial, Director of Financial Protection and Financial Services, **ABTA**

Preparing for a data breach

10:10 **Keynote: setting the scene**

- Current threat landscapes
- SME vulnerabilities

Representative from the National Cyber Security Centre

10:30 **Knowing your data**

- Data auditing
- Accountability
- Staff awareness and education

James Arthur, Partner, Head of Cyber Consulting, **Grant Thornton**

10:50 **Insurance and recovery**

- Protection
- Backup systems and testing business continuity plans
- Information required by insurers

Stephen Ridley, Lead Cyber Underwriter, **Hiscox UK and Ireland**

11:10 **Practical exercise – your data**

Assess what data your company holds and how to document this. Identify where you think you have high-risk areas/departments.

Led by James Arthur, Partner, Head of Cyber Consulting, **Grant Thornton**

11:40 **Tea and coffee break**

Incident investigation

12:00 **Incident investigation**

- Your initial response planning team
- Breach or incident?
- Physical vs cyber
- Internal notification process – declaring and reporting

Vijay Rathour, Partner, Head of the Digital Forensics Group, **Grant Thornton**

12:20 **Risk assessment**

- What type of data is involved?
- Who is affected?
- What are the wider consequences?

Vijay Rathour, Partner, Head of the Digital Forensics Group, **Grant Thornton**

12:40 **Planning your response and recovery**

- Involving your wider response team
- Timeframes
- Executing your business continuity plan and disaster recovery plan
- Assessing the technical measures required

Cyber expert, Grant Thornton

13:05 **Lunch break**

Responding to a breach

14:05 **Notification: processes and legal aspects**

- ICO: timeline and process
- What are your legal obligations around notifying data subjects?
- Application of notification processes for data processors vs data controllers

Debbie Venn, Partner, **DMH Stallard**

14:30 **Communications**

- Protecting brand reputation
- Communicating to wider stakeholders and customers
- Working with the media

14:55 **Tea and coffee break**

15:20 **Practical exercise – your response**

Practical application of the days learnings through interactive scenarios.

Led by Vijay Rathour, Partner, Head of the Digital Forensics Group, **Grant Thornton**

16:15 **Industry case study**

- Review and refresh of company info security policies
- Senior buy-in and staff communications
- Challenges and lessons learnt

Kaz Bansal, Information Security Lead, **Travelopia**

Post-breach

16:35 **Panel discussion: dealing with the consequences**

- Lessons learnt
- Claims
- Suffered losses
- What to do if you didn't have the correct protection in place

Led by John de Vial, Director of Financial Protection and Financial Services, **ABTA**
Debbie Venn, Partner, **DMH Stallard**
Simon Bunce, Director of Legal Affairs, **ABTA**
Stephen Ridley, Lead Cyber Underwriter, **Hiscox UK and Ireland**
James Arthur, Partner, Head of Cyber Consulting, **Grant Thornton**

17:00 **Close and networking drinks**

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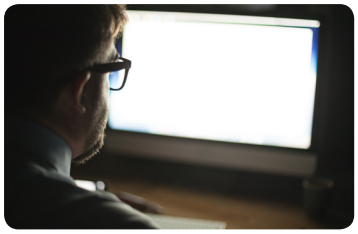

About the event

The travel industry holds a vast amount of personal and sensitive data, making travel businesses vulnerable to cyber attacks and data breaches.

Attend ABTA's new seminar to ensure your business is prepared and able to report quickly and efficiently should you suspect you have suffered a breach. You should have robust breach detection, investigation and internal reporting procedures in place in order to respond.

A breach can be a result of an internal error or external attack. For certain types of data breaches, companies now under the new GDPR have a duty to report to the Information Commissioner's Office within 72 hours of becoming aware.

Do you know what the correct processes are? Are you able to locate the affected data and identify the risk to your business and data subjects? Do you know who from your company needs to come together as your response team? Can you inform data subjects easily? What is your response plan and how do you ensure that business can be maintained?

ABTA's new seminar is designed to answer the above questions and equip attendees with the tools they need to plan for, respond to, and recover from a cyber or data breach. Hear guidance from, and put your questions to legal, industry, cyber, insurance, communication and ABTA experts.

Benefits of attending

- Ensure you are ready, and have the **correct processes** in place, for a data breach
- Learn what the most **common threats** are and how to educate staff to spot the signs
- Understand how to **protect your business' reputation** and continue business as normal after an attack
- Take part in practical exercises and get top tips for how to respond to a breach, whatever your business size
- Network with peers from the travel industry and discuss **common challenges and solutions**

Who should attend?

The event is ideal for anyone interested in learning more about or involved in the management of data breaches, including large and small firms:

- Directors, CEOs and senior managers
- Legal and compliance teams
- IT teams
- Security teams
- Operations teams.

Prices

ABTA Member/Partner	**£229 plus VAT**
Non-Member/Partner*	**£349 plus VAT**

**To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit abta.com/join*

Register now

You can book online and pay by credit card or request an invoice.

Visit **abta.com/events** to book.

You can view our terms and conditions on the event webpage at abta.com/eventstermsandconditions

For information on sponsorship and exhibition opportunities please contact **Matt Turton** on **020 3693 0194** or email **mturton@abta.co.uk**

Event partner

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Upcoming events

Crisis Management in Travel
24 April 2019, London

Data Protection and Management in Travel
30 April 2019, London

The Travel Law Seminar
22-23 May 2019, London