

# An Essential Guide to the Package Travel Regulations

11 June 2024

ABTA, 30 Park Street, London, SE1 9EQ



## Agenda

09:30 **Registration, tea and coffee**

10:00 **Welcome and introductions**

**Moderator: Krystene Bousfield**, Partner, **Travlaw**

10:05 **Overview of the legal landscape for UK travel and the Package Travel Regulations 2018**

- A brief history of the Package Travel Regulations
- What do they say and who do they cover?
- Defining a package and a linked travel arrangement
- Where to find guidance
- Government proposals for reform

**Paula Macfarlane**, Senior Solicitor, **ABTA**

10:30 **Selling travel services**

- Understanding your business model
- When is it a package? When is it not?
- Information provisions
- Your obligations to the consumer: cancellations, refunds and amendments
- Exemptions

**Nick Parkinson**, Partner, **Travlaw**

10:55 **Tea and coffee break**

11:15 **The importance of contracts**

- Package contract terms and conditions
- Supplier contracts
- Agency contracts

**Meera Tharmarajah**, Solicitor, **ABTA**

11:35 **Obligations and liabilities of an organiser**

- Liability for the performance of services
- Force majeure and unavoidable and extraordinary circumstances
- Consumer rights under regulations 11 and 12
- Recent experiences and caselaw around liability

**Krystene Bousfield**, Partner, **Travlaw**

12:25 **Lunch**

13:30 **Welcome back**

**Krystene Bousfield**, Partner, **Travlaw**

13:40 **Complying with financial protection requirements of the Package Travel Regulations**

- Overview of financial protection
- Packages and LTAs
- ATOL

**Lisa Kingman**, Senior Financial Protection Manager, **ABTA**

14:05 **Selling outside of the UK**

- EU sales
- Rest of the world
- Brexit considerations

**Nick Parkinson**, Partner, **Travlaw**

14:25 **Tea and coffee break**

14:40 **Case study: practical application of the Package Travel Regulations**

**Georgina Hunt**, Senior Executive, Legal Operations, **Kuoni**

15:05 **Panel discussion: the future outlook for the Package Travel Regulations**

**Paula Macfarlane**, Senior Solicitor, **ABTA**

**Krystene Bousfield**, Partner, **Travlaw**

**Nick Parkinson**, Partner, **Travlaw**

15:25 **Summary and close of seminar**

### Event partner

 **Travlaw**

# An Essential Guide to the Package Travel Regulations

11 June 2024

ABTA, 30 Park Street, London, SE1 9EQ



## About the event

Attend this practical and comprehensive day to ensure that you are fully up to speed on all your business' obligations under the Package Travel and Linked Travel Arrangements regulations.

- What is your business liable for under the PTRs?
- What information must you provide to your customers?
- Does your business meet all of its financial protection obligations?
- How does Brexit affect your sales under the PTRs?

This seminar is aimed at travel industry professionals who require a full understanding of the Package Travel Regulations. Hear the latest advice from ABTA and legal experts, Travlaw, along with a practical case study from Kuoni.

Learn how the Regulations apply to your travel businesses and understand your obligations for protecting your customers.

## Benefits of attending

- Receive expert guidance on the **Package Travel Regulations**.
- Ensure you are providing the **correct information** to customers.
- Gain insight into the **financial protection requirements of the PTRs**.
- Take part in **interactive discussion groups** around the key issues.
- **Listen to industry perspectives** on updates to the PTRs.
- Network with colleagues and **learn how your peers are dealing with the challenges**.
- Stay up to date and gain insight into **future PTR issues** impacting the travel industry.

# REGISTER NOW!

## Upcoming event

**Travel Law Seminar**

1 -2 May 2024, London

## Who should attend?

The event is ideal for anyone working in the travel industry including large and SME firms, including:

- Legal counsel and in-house legal teams
- Risk, finance and commercial teams
- MDs and directors
- Law firms
- Compliance and operations specialists
- Those who have legal, governance or regulatory responsibilities as part of their role

## Prices

ABTA Member / ABTA Partner\* **£259 plus VAT**  
Non Member **£399 plus VAT**

*This includes lunch and refreshments throughout the day, all delegate materials, presentations and an attendee certificate.*

*\*To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit [abta.com/join](https://abta.com/join)*

## Group booking discounts

Book **three places** and get **50% off the third place**

*This discount will be automatically applied when you book online.*

**If you are looking to book for a larger group please contact [events@abta.co.uk](mailto:events@abta.co.uk) for a bespoke discount.**