

# An Essential Guide to the Package Travel Regulations

28 June 2022

ABTA, 30 Park Street, London SE1 9EQ



## Agenda

09:30 **Registration, tea and coffee**

10:00 **Welcome and introductions**

**Moderator: Matt Gatenby**, Senior Partner and Head of Litigation, **Travlaw**

10:05 **Overview of the legal landscape for UK travel and the 2018 Package Travel Regulations**

- A brief history of Package Travel Regulations – what are they and who do they cover?
- What other laws are relevant in this area?
- The impact of the pandemic

**Paula Macfarlane**, Senior Solicitor, **ABTA**

10:25 **Selling travel services**

- Understanding your business model
- When is it a package? When is it not?
- Information provisions
- Your obligations to the consumer: cancellations, refunds and amendments
- Exemptions

**Krystene Bousfield**, Partner, **Travlaw**

10:50 **The importance of contracts**

- Package contract terms and conditions
- Supplier contracts
- Agency contracts

**Meera Tharmarajah**, Solicitor, **ABTA**

11:25 **Tea and coffee break**

11:50 **Obligations of an organiser**

- Liability for the performance of services
- Force majeure and unavoidable and extraordinary circumstances
- Consumer rights under regulations 11 and 12
- Recent experiences and caselaw around liability

**Matt Gatenby**, Senior Partner and Head of Litigation, **Travlaw**

12:25 **Case study: liabilities under Package Travel Regulations**

*Industry speaker to be confirmed*

12:45 **Lunch**

13:45 **Welcome back**

**Matt Gatenby**, Senior Partner and Head of Litigation, **Travlaw**

13:50 **Complying with financial protection requirements of the Package Travel Regulations**

- Overview of financial protection
- ATOL
- LTAs

14:15 **Selling outside of the UK**

- EU sales
- Rest of the world
- Brexit considerations

**Nick Parkinson**, Senior Associate, **Travlaw**

14:35 **Case study: practical application of Package Travel Regulations**

*Industry speaker to be confirmed*

14:55 **Panel discussion: the future outlook for Package Travel Regulations**

**Paula Macfarlane**, Senior Solicitor, **ABTA**

**Krystene Bousfield**, Partner, **Travlaw**

**Nick Parkinson**, Senior Associate, **Travlaw**

*Additional industry speaker to be confirmed*

15:15 **Summary and close of seminar**

## Event partner



## About your moderator:

### Matt Gatenby

Matt Gatenby is a Senior Partner at Travlaw, with over 20 years of experience in the travel

law industry. Matt is proud to serve a vast array of tour operators, travel agents, trade associations, insurers and their underwriters. His skill set encompasses all types of travel law work, with a specialism in high value litigation and cross border disputes.

A popular trainer and speaker, Matt is often asked to deliver in-house seminars and appear on panel debates. Matt has also contributed to various travel media sources and comments on industry issues in the wider press.



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## About the event

This one-day seminar is an opportunity to gain a full understanding of the Package Travel and Linked Travel Arrangements Regulations 2018. Join industry colleagues for an essential introduction to, or a refresher on, the regulations that apply to your business.

Attend this practical and comprehensive day to ensure that you are fully up to speed on all your business' obligations under the Package Travel and Linked Travel Arrangements regulations.

- What is your business liable for under the PTRs?
- What information must you provide to your customers?
- Does your business meet all of its financial protection obligations?
- How does Brexit affect your sales under the PTRs?

This seminar is aimed at travel industry professionals who require a full understanding of the Package Travel Regulations. Hear the latest advice from **ABTA, legal experts from Travlaw and industry peers.**

**Learn how the regulations apply to your travel business and understand your obligations for protecting your customers.**

## Benefits of attending

- Receive expert guidance on the **Package Travel Regulations**
- Ensure you are providing the **correct information** to customers
- Gain insight into the **financial protection requirements of the PTRs**
- Take part in **interactive discussion groups** around the key issues
- **Listen to industry perspectives** on updates to the PTRs
- Network with colleagues and **learn how your peers are dealing with the challenges**
- Stay up to date and gain insight into **future PTR issues** impacting the travel industry

## Who should attend?

The event is ideal for anyone working in the travel industry including large and SME firms, including:

- Legal counsel and in-house legal teams
- Risk, finance and commercial teams
- MDs and directors
- Law firms
- Compliance and operations specialists
- Those who have legal, governance or regulatory responsibilities as part of their role.

## Prices

ABTA Member / ABTA Partner \* **£235 plus VAT**  
Non Member **£355 plus VAT**

*This includes lunch and refreshments throughout the day, all delegate materials, presentations and an attendee certificate.*

*\*To qualify for the ABTA Member/Partner discount you must have a current ABTA Member/Partner number or your application must be in progress when the event takes place. For details on becoming an ABTA Member or Partner visit [abta.com/join](https://abta.com/join)*

## Group booking discounts

Book **three places** and get **50% off the third place**  
*This discount will be automatically applied when you book online.*  
**If you are looking to book for a larger group please contact [events@abta.co.uk](mailto:events@abta.co.uk) for a bespoke discount.**

**REGISTER NOW!**

## Upcoming events

### Travel Law Seminar

9-10 May 2022, London

### Travel Matters

22 June 2022, London