



 **ABTA**

lifeline

support for travel people in need



Here to help

Sometimes it only takes a small change in circumstance to tip the balance and turn a manageable situation into an unmanageable one.

We award financial grants to help colleagues suffering real financial hardship caused by life-changing medical conditions, bereavement, disability, domestic violence and everything in between.

We give practical, financial and emotional assistance when you are struggling, throwing you a LifeLine in your time of need.

Nothing is too big or too small

Whether you've encountered a life-changing situation, you are finding it hard to cope with an unexpected event or you are struggling with the cost of everyday essentials - nothing is too big or too small for us to consider.



Billie's story

Occasionally things happen to us that are life changing. An accident, a health condition, a disability, a sick child. We can help with purchasing disability aids, special equipment and even transport costs to get you to your hospital appointment.

Billie's story: *"My daughter was undergoing chemotherapy treatment and having major surgery. The charity provided food vouchers and supported with the purchase of a new bed and warm bedding for my daughter's bedroom."*



Faye's story

Life can take unexpected turns, but you're not alone. Whatever your needs are, we will consider how best we can support you.

Faye's story: During a family holiday abroad, Faye's son suffered a horrific accident. Faye was faced with an extended stay whilst her son received lifesaving treatment in hospital. LifeLine supported with essential costs whilst in destination and repatriating the family home.

"With the support of ABTA LifeLine my son is making an incredible recovery and now has a brighter future to look forward"





Claire's story

We provide a range of support to people that might need help with day-to-day living costs, utility bills, rent or mortgage arrears, essential household items such as a white goods or flooring for your home. We can also help with essential house repairs.

Claire's story: *"I'm a single mum so money can be tight, and bills are increasing. I asked them for any financial support they could provide, and they have been amazing providing food vouchers, school uniform support and debt advice."*



How we've helped

Stair lifts



Emergency food vouchers and essential bill support



Mobility aids



Sensory equipment for a sick child



Eye gaze technology for a terminally ill colleague



A garden transformation to help someone in a wheelchair access her garden following a stroke



Find out more and apply for support

To be eligible for support you must have worked, or be working, for an ABTA member.

Head to www.abtalifeline.org.uk and complete an online application form. Please note, you will be asked for evidence of eligibility.

Next, ABTA LifeLine will get in touch to discuss your application.

Alternatively, if you would like help completing the application form, or would just like to chat to one of the ABTA LifeLine team, please get in touch at lifeline@abtalifeline.org.uk

Please be reassured that all applications are strictly confidential, and there is never any judgement, ABTA LifeLine is there to help you, when you need it the most.

